Genetec Synergis™ IX

Half DIN Rail 8 Form C Relay Output Expander

SY-SIX-HPX8-DIN

Installation Manual

Document last updated June 16, 2022

Genetec™

The contents of this manual are furnished for informational use only and are subject to change without notice. Genetec Inc. assumes no responsibility or liability for any errors or inaccuracies that may appear in the informational content contained in this manual.

Genetec Inc. reserves the right to revise and improve its products as it sees fit. This document describes the state of a product at the time of document's last revision, and may not reflect the product at all times in the future.

In no event shall Genetec Inc. be liable to any person or entity with respect to any loss or damage that is incidental to or consequential upon the instructions found in this document or the computer software and hardware products described herein. The use of this document is subject to the disclaimer of liability found in the end-user license agreement.

This publication may not be copied, modified, or reproduced in any form or for any purpose, nor can any derivative works be created therefrom without Genetec Inc.'s prior written consent.

Copyright © 2022 Genetec Inc. and its licensors. All rights reserved.

Contents

Introduction **4**

Installation Requirements **5**

Grounding Requirements **6**

Safety Grounding 6
Earth Ground Connection 6

Mounting **8**

Removal 8
Dual Stack Connector Warning 8

DC Power & Encrypted Module Network **9**

Outputs **10**

Outputs 1 to 8 10

Trouble Inputs **11**

Address Configuration **12**

LED Indicators **13**

Status Indicator 13
Fault Indicator 13
Power Indicator 13
Output Indicators 14

Error Code Indication **15**

Error Code Display 15

Mechanical Diagram **16**

Mechanical Layout **17**

Technical Specifications **18**

New Zealand and Australia **20**

European Standards **21**

UK Conformity Assessment Mark **23**

FCC Compliance Statements **24**

Industry Canada Statement **25**

Introduction

The Synergis™ Half DIN Rail 8 Form C Relay Output Expander extends the number of outputs on the system by 8, featuring high current Form C relays for controlled automation of building systems including lighting and HVAC.

Flexible module network architecture allows large numbers of modules to be connected to the RS-485 module network. Up to 250 modules can be connected to the Synergis™ system in any combination to the network, over a distance of up to 900M (3000ft). Further span can be achieved with the use of a network repeater module.

The current features of the output expander include:

- RS-485 module communications
- 8 outputs
- Industry standard DIN rail mounting
- Online and remote upgradable firmware

Installation Requirements

This equipment is to be installed in accordance with:

- The product installation instructions
- AS/NZS 2201.1 Intruder Alarm Systems
- The Local Authority Having Jurisdiction (AHJ)

Grounding Requirements

An effectively grounded product is one that is *intentionally connected to earth ground through a ground connection or connections of sufficiently low impedance and having sufficient current-carrying capacity to prevent elevated voltages which may result in undue hazard to connected equipment or to persons*.

Grounding of the Synergis™ system is done for three basic reasons:

1. Safety
2. Component protection
3. Noise reduction

Safety Grounding

The object of safety grounding is to ensure that all metalwork is at the same ground (or earth) potential. Impedance between the Synergis™ system and the building scheme ground must conform to the requirements of national and local industrial safety regulations or electrical codes. These will vary based on country, type of distribution system and other factors. The integrity of all ground connections should be checked periodically.

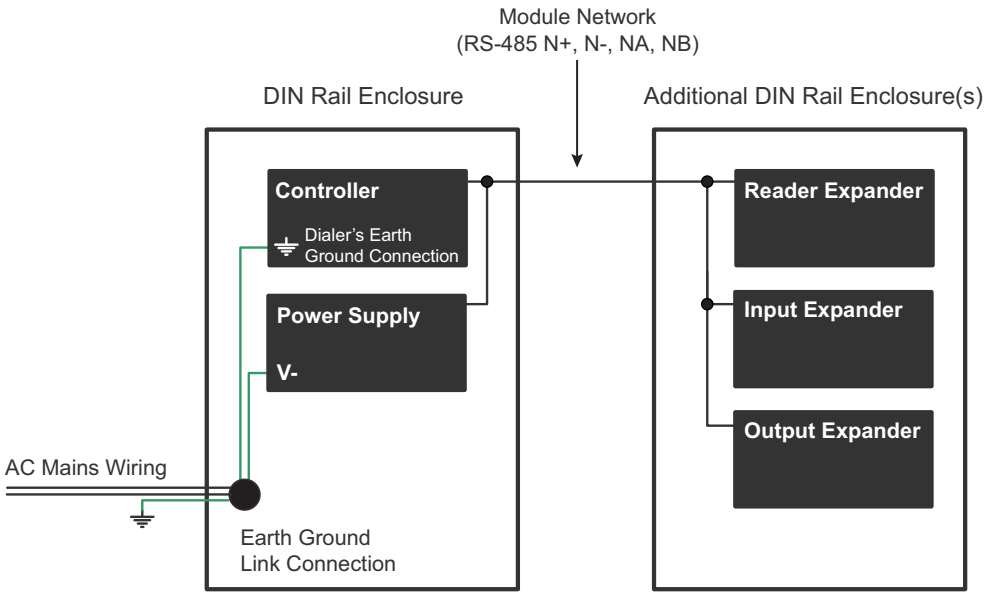
General safety dictates that all metal parts are connected to earth with separate copper wire or wires of the appropriate gauge.

Earth Ground Connection

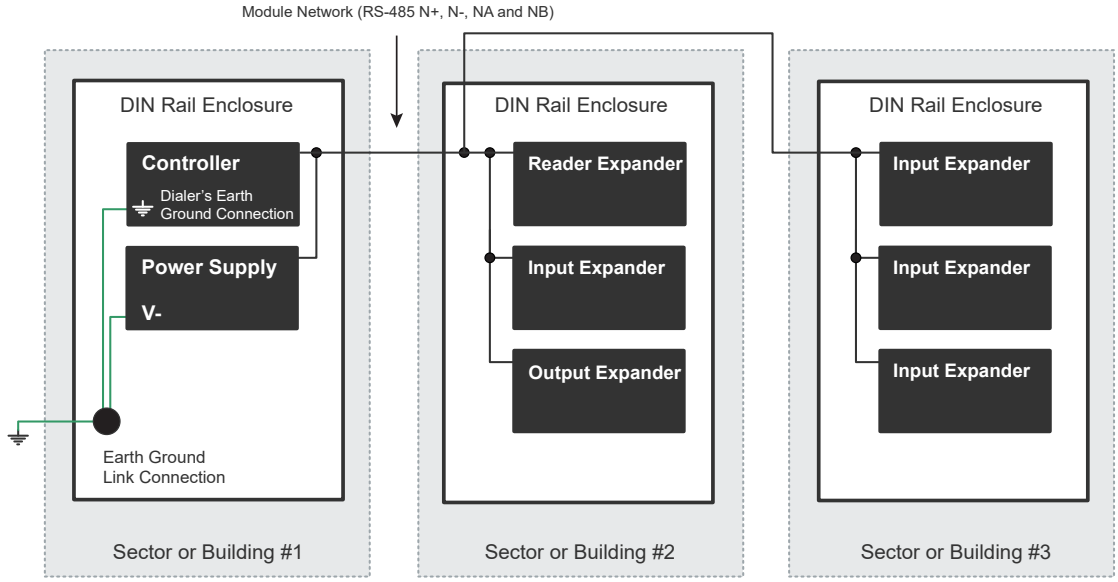
The DIN rail enclosure and the DIN rail modules must be grounded to a suitable single-point earth ground connection in the installation. A minimum 14AWG solid copper wire (or thicker, in accordance with local authorities) shall be used from the Synergis™ system's earth connection points.

The DIN rail enclosure includes an earth ground single-point link connection via the metallic enclosure. This single-point link is the Synergis™ system's earth ground. All modules that have earth ground connections and that are installed in the same enclosure shall be connected to this single point. A single-point earth ground connection avoids the creation of ground loops in the system and provides a single reference point to earth ground.

DIN Rail Ground Connections (one or more cabinets installed in the same room)



DIN Rail Ground Connections (multiple cabinets in different rooms, sectors, or buildings)



The *Dialer's Earth Ground Connection* applies to modem model controllers only.

Note that the DIN rail enclosure earth terminal is connected to the power supply V- terminal.

There must be only **one** single earth grounding point per system.

Mounting

Synergis™ half DIN rail modules are designed to mount on standard DIN rail either in dedicated DIN cabinets or on generic DIN rail mounting strip.

They can also be hung from the top mount screw and permanently fastened using the hole in the attachment clip.

When installing a DIN rail module, ensure that there is adequate clearance around all sides of the device and that air flow to the vents of the unit is not restricted. It is recommended that you install the module in a location that will facilitate easy access for wiring. It is also recommended that the module is installed in an electrical room, communication equipment room, secure cabinet, or in an accessible area of the ceiling.

1. Position the DIN rail module with the labeling in the correct orientation.
2. Hook the mounting tabs (opposite the tab clip) under the edge of the DIN rail.
3. Push the DIN rail module against the mount until the tab clips over the rail.

Removal

A Synergis™ DIN rail module can be removed from the DIN rail mount using the following steps:

1. Insert a flat blade screwdriver into the hole in the module tab clip.
2. Lever the tab outwards and rotate the unit off the DIN rail mount.

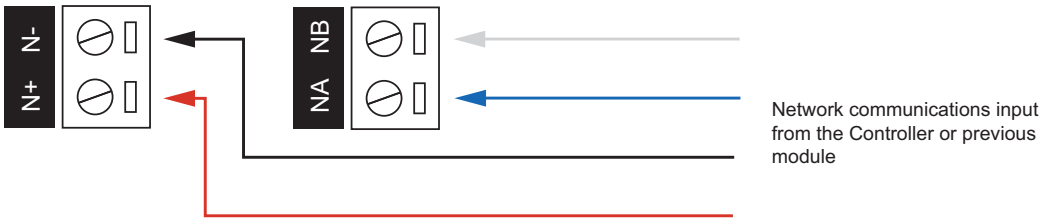
Dual Stack Connector Warning

This half DIN rail product employs an economical dual stack design which accommodates a double layer PCB with two rows of connectors. This requires the use of a specific connector configuration in which the design of the upper connectors is slightly different to the lower connectors. Pin positions on one row are incompatible with the connections on the other, and swapping upper and lower connectors may damage the connectors and the PCB.

Please check carefully before inserting connectors as incorrect placement can cause damage to the PCB.

DC Power & Encrypted Module Network

The expander incorporates encrypted RS-485 communications technology, and both module and network power are supplied by the N+ and N- terminals.



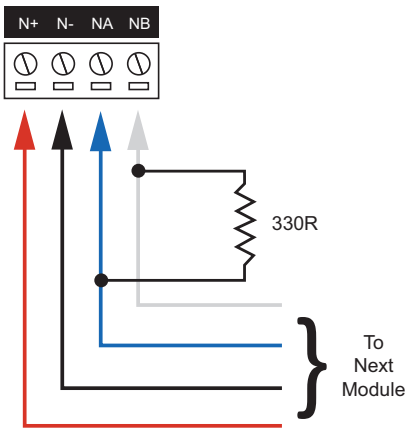
Connection of the communications and DC supply should be performed according to the diagram shown above. It is important that the N+ network communications power be 12VDC supplied from an independent battery backed power supply unit capable of supplying the required voltage to all devices on the RS-485 network.

Warning:

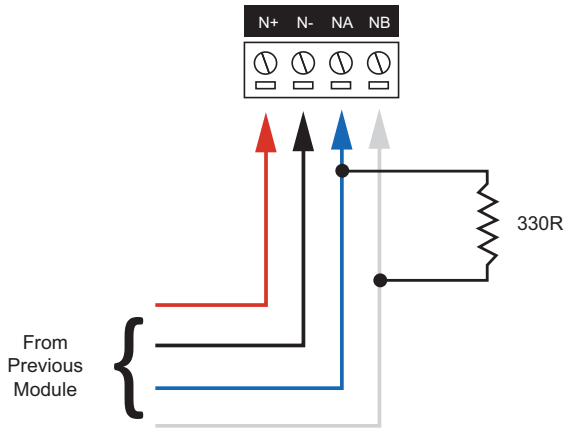
- The 12V N+ and N- communication input must be supplied from only **one** point. Connections from more than one 12V supply may cause failure or damage to the unit or the device supplying network power.
- The 330 ohm EOL (End of Line) resistor provided in the accessory bag **must** be inserted between the NA and NB terminals of the **first** and **last** modules on the RS-485 network. These are the modules physically located at the ends of the RS-485 network cabling.

End of Line Resistors:

First Module on RS-485 Network



Last Module on RS-485 Network

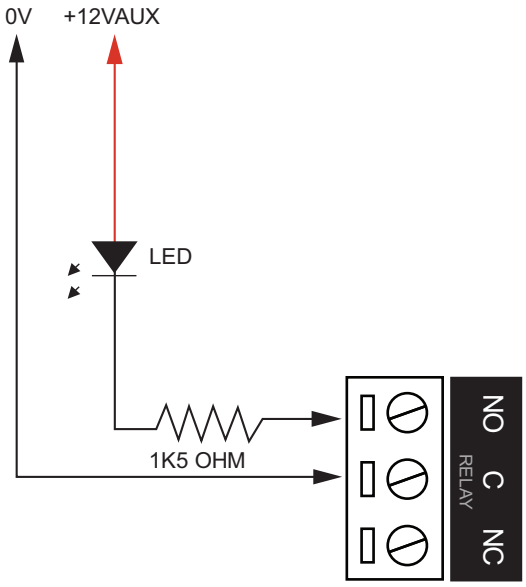


Outputs

The output expander has 8 programmable outputs. These outputs are used to activate bell sirens, lighting circuits, door locks, relay accessory products and other automation points.

Outputs 1 to 8

The 8 outputs each have a Form C output relay. The connection example below shows the control of an external LED indicator.



Warning: Switching inductive loads that can produce high back EMF voltages or large voltage-induced spikes can cause the module to behave unexpectedly and should be avoided. A suitable isolation circuit must be installed between the relay contacts of the module and the inductive load.

Trouble Inputs

Each output expander can monitor up to 8 trouble inputs.

Trouble inputs are used to monitor the module status and in most cases are not physically connected to an external input.

The following table details the trouble inputs that are configured in the system and the trouble type and group that they activate.

Input Number	Description	Type	Group
PXxxx:01-07	Reserved	None	None
PXxxx:08	Module Offline	Module Offline	System

Replace 'xxx' with the appropriate address of the module that you are programming.

Address Configuration

The module address is configured via programming and will require knowledge of the module serial number. The serial number can be found on the identification sticker on the product.

Refer to the Synergis™ system controller installation manual for address programming details.

The controller has a set limit on the number of modules of each type that it can support. When adding and configuring modules always refer to the *Maximum Module Addresses* table in the controller installation manual.

LED Indicators

Synergis™ DIN rail modules feature comprehensive diagnostic indicators that can aid the installer in diagnosing faults and conditions. In some cases an indicator may have multiple meanings depending on the status indicator display at the time.

Status Indicator

The status indicator displays the module status.

State	Description
Fast flash (green)	Module attempting registration with controller
Slow flash (green)	Module successfully registered with controller
Flashing (red)	Module communications activity

When the fault and status indicators are flashing alternately, the module is in identification mode, enabling the installer to easily identify the module in question. Upon either a module update or the identification time period expiring, the module will return to normal operation.

Fault Indicator

The fault indicator is lit any time the module is operating in non-standard mode. If the fault indicator is flashing, the module requires a firmware update or is in firmware update mode. When the fault indicator is on, the status indicator will flash an error code.

State	Description
Continuous slow flash (red)	Module is in boot mode awaiting firmware update
Constantly on (red)	Module is in error state and will flash an error code with the status indicator

Power Indicator

The power indicator is lit whenever the correct module input voltage is applied across the N+ and N- terminals.

State	Description
Constantly on (green)	Correct module input voltage applied
Constantly off	Incorrect module input voltage applied

Output Indicators

The output indicators will show the status of the outputs.

State	Description
Constantly on (red)	Output is ON
Constantly off	Output is OFF

Error Code Indication

When the module attempts to register or communicate with the system controller a registration error can be generated indicating that it was not successful.

Error Code Display

The following table is only valid if the **fault** indicator is *constantly on* and the **status** indicator is *flashing red*.

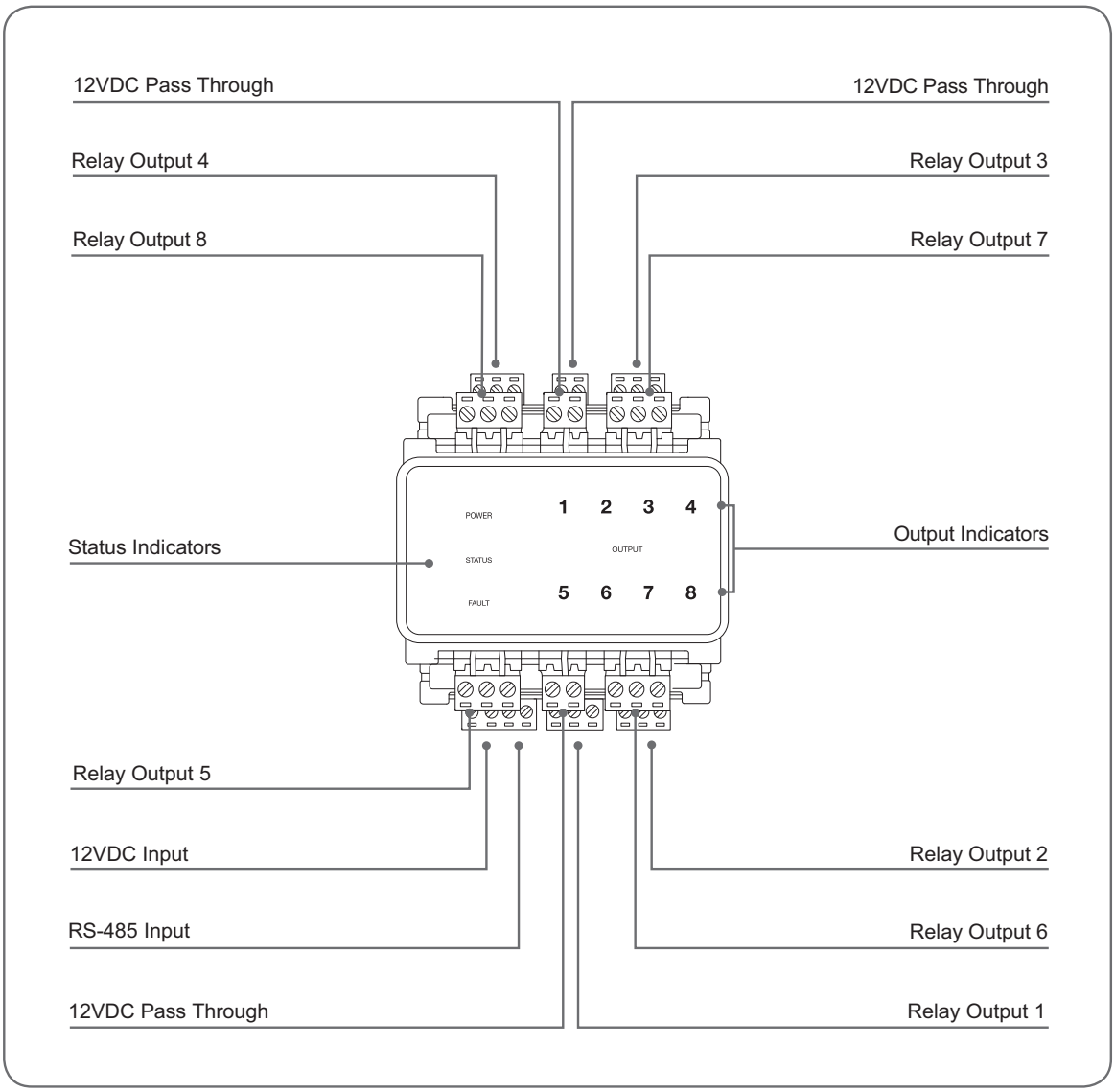
If the fault indicator is *flashing* the module requires a firmware update or is currently in firmware update mode.

The status indicator will *flash red* with the error code number. The error code number is shown with a 250ms on and off period (duty cycle) with a delay of 1.5 seconds between each display cycle.

Flash	Error Description
1	**Unknown Error Code** The error code returned by the system controller could not be understood by the module.
2	**Firmware Version** The firmware version on the module is not compatible with the system controller. To clear this error, update the module using the module update feature in the controller's web interface.
3	**Address Too High** The module address is above the maximum number available on the system controller. To clear this error change the address to one within the range set on the system controller, restart the module by disconnecting the power.
4	**Address In Use** The address is already in use by another module. To clear this error set the address to one that is not currently occupied. Use the view network status command to list the attached devices, or the network update command to refresh the registered device list.
5	**Controller Secured Registration Not Allowed** The controller is not accepting any module registrations. To allow module registrations use the network secure command to change the setting to not secured.
6	**Serial Number Fault** The serial number in the device is not valid. Return the unit to the distributor for replacement.
7	**Locked Device** The module or system controller is a locked device and cannot communicate on the network. Return the unit to the distributor for replacement.

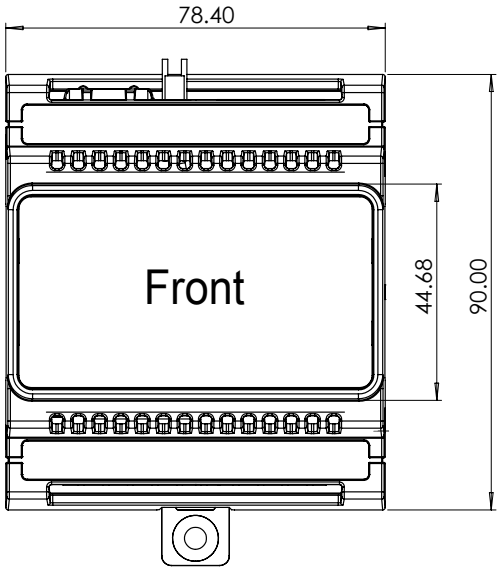
Mechanical Diagram

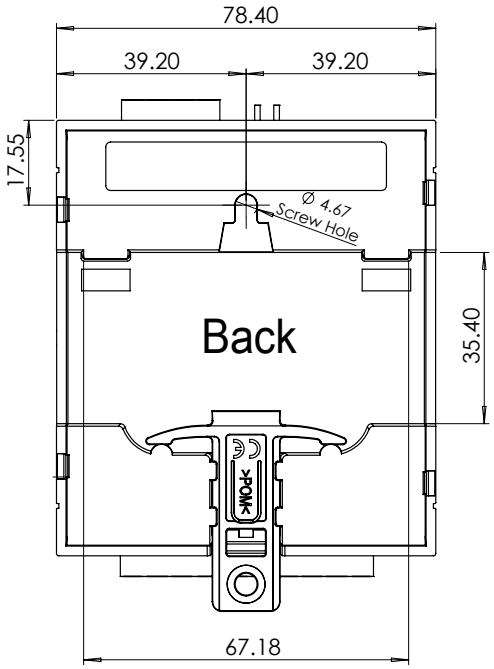
The mechanical diagram shown below outlines the essential details needed to help ensure the correct installation of the output expander.



Mechanical Layout

The mechanical layout shown below outlines the essential details needed to help ensure correct installation and mounting. All measurements are shown in millimeters.





Technical Specifications

The following specifications are important and vital to the correct operation of this product. Failure to adhere to the specifications will result in any warranty or guarantee that was provided becoming null and void.

Ordering Information	
SY-SIX-HPX8-DIN	Synergis™ Half DIN Rail 8 Form C Relay Output Expander
Power Supply	
DC Input Voltage	11-14VDC
DC Output Voltage (DC IN Pass-Through)	10.83-14.0VDC 0.7A (Typical) Electronic Shutdown at 1.1A
Operating Current	80mA (Normal Standby)
Total Combined Current*	3.25A (Max)
Low Voltage Cutout	8.7VDC
Low Voltage Restore	10.5VDC
Communication	
RS-485	Module Network
Outputs	
Relay Outputs	8 Form C relays - 7A N.O/N.C. at 30 VAC/DC resistive/inductive
Dimensions	
Dimensions (L x W x H)	78 x 90 x 60mm (3.07 x 3.54 x 2.36")
Net Weight	240g (8.5oz)
Gross Weight	300g (10.6oz)
Operating Conditions	
Operating Temperature	EU EN -10° to 55°C (14° to 131°F)
Storage Temperature	-10˚ to 85˚C (14˚ to 185˚F)
Humidity	0%-93% non-condensing, indoor use only (relative humidity)
Mean Time Between Failures (MTBF)	587,177 hours (calculated using RFD 2000 (UTE C 80-810) Standard)

***** The total combined current refers to the current that will be drawn from the external power supply to supply the expander *and* any devices connected to its outputs. The auxiliary outputs are directly connected via thermal resettable fuses to the N+ N- input terminals, and the maximum current is governed by the trip level of these fuses.

It is important that the unit is installed in a dry cool location that is not affected by humidity. Do not locate the unit in air conditioning or a boiler room that can exceed the temperature or humidity specifications.

Genetec Inc. continually strives to increase the performance of its products. As a result these specifications may change without notice. We recommend consulting our website (www.genetec.com) for the latest documentation and product information.

New Zealand and Australia

General Product Statement

The RCM compliance label indicates that the supplier of the device asserts that it complies with all applicable standards.

European Standards

CE Statement CE

Conforms where applicable to European Union (EU) Low Voltage Directive (LVD) 2014/35/EU, Electromagnetic Compatibility (EMC) Directive 2014/30/EU, Radio Equipment Directive (RED)2014/53/EU and RoHS Recast (RoHS2) Directive: 2011/65/EU + Amendment Directive (EU) 2015/863.

This equipment complies with the rules, of the Official Journal of the European Union, for governing the Self Declaration of the CE Marking for the European Union as specified in the above directive(s).

WEEE

Information on Disposal for Users of Waste Electrical & Electronic Equipment

This symbol on the product(s) and / or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product(s) to designated collection points where it will be accepted free of charge.

Alternatively, in some countries you may be able to return your products to your local retailer upon purchase of an equivalent new product.

Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

Please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other Countries outside the European Union

This symbol is only valid in the European Union. If you wish to discard this product please contact your local authorities or dealer and ask for the correct method of disposal.

EN50131 Standards

This component meets the requirements and conditions for full compliance with EN50131 series of standards for equipment classification.

EN 50131-1:2006+A2:2017, EN 50131-3:2009, EN 50131-6:2008+A1:2014, EN 50131-10:2014, EN 50136-1:2012, EN 50136-2:2013, EN 60839-11-1:2013

Security Grade 4
Environmental Class II
Equipment Class: Fixed
Readers Environmental Class: IVA, IK07
SP1 (PSTN – voice protocol)
SP2 (PSTN – digital protocol)
SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + PSTN)
SP6 (LAN – Ethernet) and DP1 (LAN – Ethernet + USB-4G modem)

Tests EMC (operational) according to EN 55032:2015
Radiated disturbance EN 55032:2015
Power frequency magnetic field immunity tests (EN 61000-4-8)

To comply with EN 50131-1, EN 60839-11 Security Grade 4 and AS/NZS2201.1 class 4&5 Vibration Detection for PreTamper Alarm, protection is provided by a DSC SS-102 Shockgard Seismic vibration sensor mounted within the system enclosure. Alarm output is provided by a pair of non-latching, N.C. (normally closed) relay contacts, opening for a minimum of 1 second on detection of an alarm connected in series with the 24Hr tamper input (TP) on the PSU (or any other system input designated/programmed as a 24Hr Tamper Alarm).

This relay is normally energized to give fail-safe operation in the event of a power loss. Indication of detection is provided by a LED situated on the front cover. The vibration sensor is fully protected from tampering by a N.C. micro switch operated by removal of the cover.

Enclosure SY-SIX-DIN-24 has been tested and certified to EN50131.

By design, all Synergis™ SY-SIX-DIN-XX DIN Rail Enclosures comply with the EN50131 standards. Tamper protection against removal of the cover as well as removal from mounting is provided by tamper switch.

Warning: Enclosures supplied by 3rd parties may not be EN50131-compliant, and should not be claimed as such.

UK Conformity Assessment Mark

General Product Statement

The UKCA Compliance Label indicates that the supplier of the device asserts that it complies with all applicable standards.

FCC Compliance Statements

FCC Rules and Regulations CFR 47, Part 15, Subpart B

This equipment complies with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

Industry Canada Statement

ICES-003

This class A digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

CAN ICES-3 (A)/NMB-3(A)

© Genetec Inc., 2022. Genetec™, Synergis™, Synergis™ IX, the Synergis™ IX logo and the Genetec™ Logo are trademarks of Genetec Inc., and may be registered or pending registration in several jurisdictions. Other trademarks used in this document may be trademarks of the manufacturers or vendors of the respective products.

www.genetec.com

Published June 2022